The management, with the implementation of the international standard for quality UNI EN ISO 9001, decided to actively intervene in the processes of the system itself, determining with strong commitment, both from the strategic and operational point of view, the absolute adhesion to Principles upon which it is based.

TEMIS srl intends to use in the best way the talent and the experience of its technicians with the primary objective of delivering services and projects of excellence, in order to achieve high quality standards and the complete satisfaction of the customer, as well as the Legislative fulfilments. It also intends to optimise the management and organizational aspects of the company, in order to guarantee a greater efficiency and adequacy of the service to customer.

The quality of the services and the projects provided by TEMIS srl is the main factor that has allowed the success in the activity carried out.

TEMIS srl has established that the quality policy is:

- of constant reference in all choices and operational decisions;
- Oriented to the goal of strengthening the image and the success of the company;
- of support to identify the customer's requirements at any time;
- Oriented to guarantee a high customer satisfaction;
- Aimed at continually improving, where possible, the quality of services;
- Disseminated to interested parties through publication on the Web site.

The implementation of the quality management system, placed as a successful tool of the organization, is a demanding, complex and prestigious objective, which requires the active participation of all the collaborators of TEMIS srl, both internal and external. In this regard, the management constantly involves all staff and employees to understand their role in achieving the objectives and actively participate in the improvement of the quality management system.

TEMIS srl implements the principles imposed by the quality policy through the implementation of a normed flow based on the following main activities:

- Definition of objectives and quality policy on the part of the management and of the function managers;
- Management of the suppliers, maintenance of the infrastructure of the tools, monitoring and continuous updating of the resources;
- Verification and management of the specific requirements of the customer and the contractual aspects, as well as observance of all the legal obligations (from the safety of the workers to the law to adhere);
- Creation of a product that meets the requirements and satisfies the customer;
- Monitoring of the products and services provided;
- Monitoring of processes, through audits to the managers of the areas and functions of the Organization, and definition of corrective actions or changes to achieve a continuous improvement;
- Periodic evaluation and redefinition, in the review, of the quality objectives in order to verify the achievement of the objectives, to monitor the performance of the quality system and to strive for a continuous improvement.

La Direzione